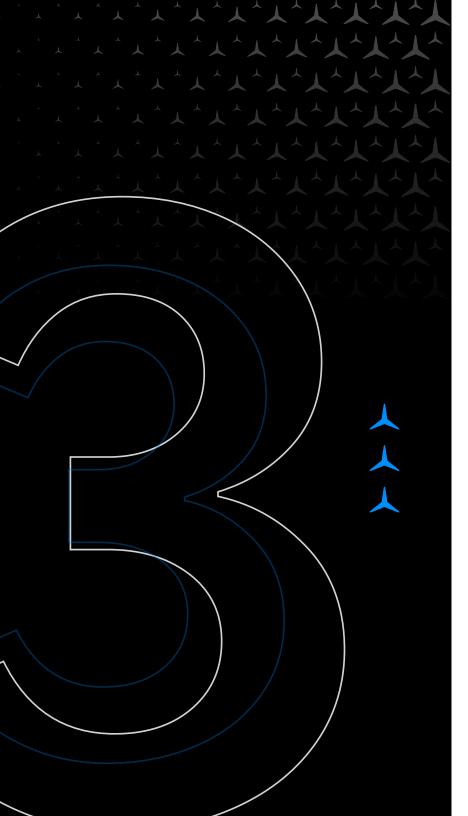


First Class Protection Plan

Your Mercedes-Benz is designed and built with precision to provide you with years of exceptional driving. You can help protect your vehicle with a number of protection products, which can provide peace of mind, convenience and security. Choose which options are right for you, and ensure that you're driving with confidence for years to come. Ask your Mercedes-Benz dealer about your First Class Protection Plans today.



Mercedes-Benz Financial Services



First Class 3 Star Protection Plan

Aggregate Limits

• \$15,000

The First Class 3 Star Protection Plan includes:

First Class Tire & Rim Protection

First Class Paintless Dent Repair



First Class 4 Star Protection Plan

Aggregate Limits

• \$15,000

The First Class 4 Star Protection Plan includes:

First Class Paintless Dent Repair

First Class Interior Protection

First Class Key Protection



First Class 5 Star Protection Plan

Aggregate Limits

• \$20,000

The First Class 5 Star Protection Plan includes:

First Class Tire & Rim Protection

First Class Paintless Dent Repair

First Class Interior Protection

First Class Key Protection



First Class 5 Star Protection Plan with Cosmetic Repair

Aggregate Limits

• \$25,000

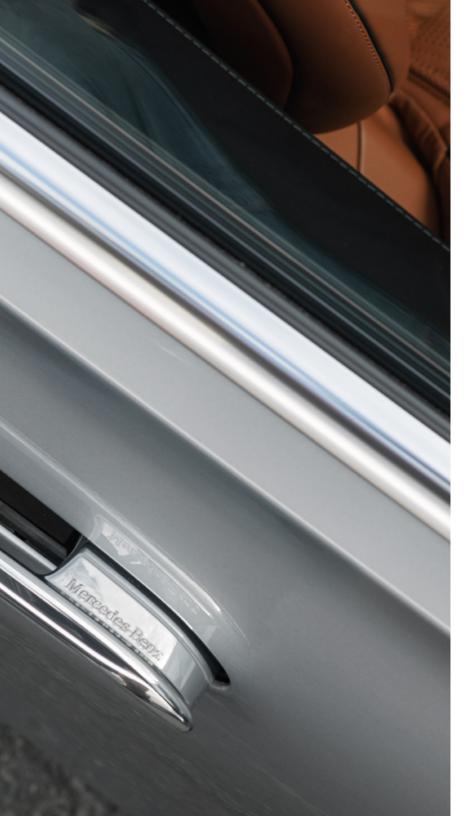
The First Class 5 Star Protection Plan with Cosmetic Rim Repair includes:

First Class Tire & Rim Protection with Cosmetic Rim Repair

First Class Paintless Dent Repair

First Class Interior Protection

First Class Key Protection



First Class Appearance Protection

Aggregate Limits

- \$10,000 in a First Class Appearance Protection Plan.
- \$5,000 as a standalone First Class Exterior Protection Plan.

First Class Appearance Protection Plan Includes:



First Class Interior Protection



First Class Exterior Protection



First Class Interior Protection

Protect every detail

We do so much more today than just drive in our vehicles. Food, drink, kids, pets all bring the risk of spills and stains that can be annoying and take away from the appearance of your new Mercedes-Benz.

First Class Interior Protection uses a unique water-based treatment that invisibly coats the surfaces of the interior of your vehicle and keeps spills on the surface, making stains less likely to penetrate. This doesn't just preserve the interior; it also helps maintain a natural moisture balance required to keep leather soft, supple, and resistant to drying and cracking.

What does it cover?

Interior protection covers treated fabric, leather and headliners against common stains and dye transfer on seating surfaces. 10-year protection guarantee.

- No limit to the number of occurrences.
- No kilometer restrictions.
- No deductible.



First Class Exterior Protection

For a longstanding beauty

Mercedes-Benz paint finish is among the very best and advanced in the world. The moment your vehicle leaves the factory the elements of nature start working to degrade and diminish the visual appeal of the exterior finish of your vehicle.

First Class Exterior Protection is a unique two component covalent bond ceramic paint protection treatment that provides the most advanced permanent protective barrier between the forces of nature and your vehicle's painted exterior. The complex invisible coating also enhances and prolongs the showroom look of your Mercedes-Benz.

First Class Exterior Protection is available in:

- Gloss Finish Ceramic
- Matte Finish Ceramic

What does it cover?

- Exterior coverage: protects against damage caused by exposure to the sun, acid rain, hard water, de-icing materials, and spray paint or paint overspray from roads.
- \$5,000 aggregate limit during the agreement term for standalone Exterior Protection
- No deductibles



First Class Tire and Rim Protection

Keep your wheels rolling

With Tire and Rim Protection, you're covered from the repair or replacement cost of your tires and rims in the event of damage from road hazards.

What does it cover?

- Repair or replacement of the tire if structurally damaged due to covered road hazard damage including glass, metal, potholes, debris, nails, etc.
- Replacement of a damaged rim (cracked, bent) due to road hazard.
- Up to one repair per tire, where repairs can be safely performed¹
- Covers approved costs related to the replacement of tires and rims including taxes, labour costs, mounting and balancing fees, valve stems, environmental/disposal fees, as well as towing expenses up to \$100.
- Covers factory approved winter tires and rims.
- Rental car reimbursement covered up to \$50 per day for up to 3 days.
- \$50/ day food and lodging for a maximum of 3 days.

First Class Tire and Rim with Cosmetic Repair Protection

In addition to the features covered under the First Class Tire & Rim Protection Plan

 Covers \$200 per cosmetic rim damage due to scrapes, scuffs and scratches caused by a valid road hazard to a maximum of 4 repairs.

First Class Tire & Rim and First Class Tire & Rim with Cosmetic Repair Protection are available to purchase as a standalone.

1 Run-Flat and Battery Electric Vehicles Excluded.



First Class Paintless Dent Repair

Protect yourself from parking lot problems

With First Class Paintless Dent Repair, those unsightly imperfections can be fixed. The Dent and Ding repair process permanently removes door dings and minor dents without harming your vehicle's factory finish.

What does it cover?

- Repair of dents and dings from everyday driving, no larger than 4 inches in diameter.
- Eliminates unsightly and unavoidable imperfections.
- Keeps your vehicle's appearance looking brand new.



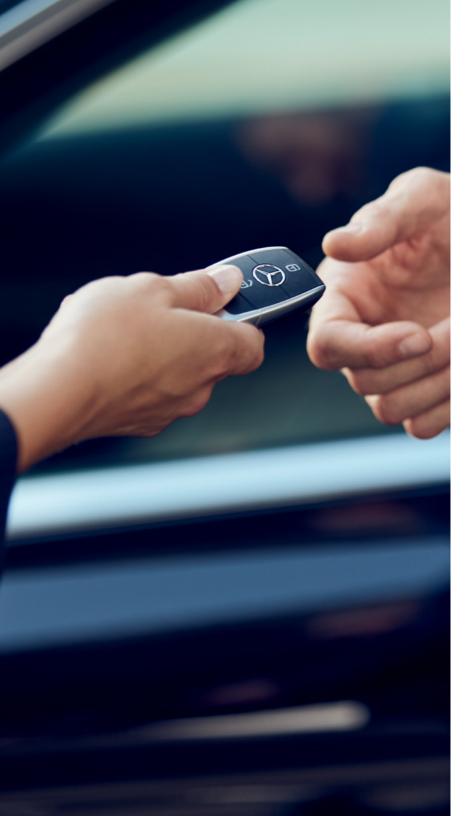
First Class Windshield Protection

Protection you can see

You can't drive safely if you can't see through your windshield clearly. Get coverage for front windshield repair or replacement for your Mercedes-Benz, including chips and cracks caused by rocks and other road debris.

What does it cover?

- Covers front windshield only.
- Repairs covered on minor chips and cracks, where permitted.
- Replacement when windshield cannot be repaired.
- Replaced with Mercedes-Benz factory glass only.
- \$1,000 toward customer primary insurance deductible per claim.
- \$5,000 aggregate claim limit during the agreement term.



First Class Key Protection

The key to peace of mind

It may be small, but it packs a lot of power, and you can't start your Mercedes-Benz without it. Your Mercedes-Benz key has important technology. If you lose your smart key or if it gets damaged, you are quickly reminded how critical this small object is for your vehicle. We will cover the cost of replacing your key if it is lost, stolen or damaged. You'll also get emergency key assistance, so that you can get back on the road as soon as possible.

What does it cover?

- \$900 per year for replacement
- Replacement benefit for additional non-programmable keys on the key ring, such as RV/ trailer keys, home and office keys, up to \$250 per claim.
- Towing reimbursement up to \$100 per claim.
- Taxi/rental vehicle/public transportation reimbursement, up to \$75 per claim.

