



Mercedes-Benz

Quebec Warranty of Availability Exclusion – Mercedes-Benz Canada Inc. (“MBC”)

To the fullest extent permitted by law and in accordance with Quebec’s *Consumer Protection Act* (CQLR, c. P-40.1) (the “**Act**”), MBC does not guarantee the availability of vehicle replacement parts, vehicle repair services, or information necessary to maintain or repair vehicles.

The above exclusion does not affect the application of the New Vehicle Limited Warranty, Extended Limited Warranty or the contractual warranty applicable to genuine Mercedes-Benz replacement parts.

MBC remains committed to meeting its customers’ vehicle parts, service and information needs. Please contact your preferred Mercedes-Benz dealer or the MBC Customer Assistance Centre at 1-800-387-0100 or online at [Customer Support | Mercedes-Benz Canada](#) regarding any requests for support.

Additional information may be found at:

Replacement Parts: <https://www.mercedes-benz.ca/en/owners/genuine-parts>

Repair Services: <https://www.mercedes-benz.ca/en/owners/service-maintenance>

Information Necessary to Maintain or Repair Goods: <https://www.mercedes-benz.ca/en/owners/service-maintenance/technical-information>

Access to Vehicle Data.

Vehicle data for purposes of diagnostic, maintenance or repair may be obtained via the vehicle’s onboard diagnostic system. For such purposes, additional data may also be accessed via an independent service provider that subscribes to Mercedes-Benz proprietary diagnostic systems, or through your preferred authorized Mercedes-Benz dealer. These parties may charge fees for their services.